

Putting Patients First: Connecting Face to Face in Virtual Space (#PPF20)

Conference Program

October 7&8, 2020

Delivered virtually via Zoom with OpenWater (Connection details available after registration)

Host: BC SUPPORT Unit Interior Centre

We acknowledge that our event takes place on traditional, ancestral, and unceded Indigenous territories. As guests to this beautiful land, we are thankful and consider it a privilege to do our learning here.

Time	Event
Wednesday October 7	
6:30-8:00pm (at the latest)	Meet and Greet: Stirling Bryan, Danielle Lavallee Moderator: Kent Cadogan-Loftsgard Join the BC Academic Health Science Network's President and Scientific Director to learn more about what the AHSN and BC SUPPORT Unit have been up to and what's coming up in the future. This will be an opportunity to have an informal "chat" via Zoom's Chat feature, hosted by Patient-Partner Kent Cadogan Loftsgard. Q&A support: Larry Mroz
Thursday October 8	
8:15-8:30	Plenary Room #P1 Moderator's Remarks: Anni Rychtera & Wendy Petillion
8:30-9:00	Plenary Room #P1 Moderator: Leslie Bryant Opening prayer Elder Roberta Price
9:00-9:05	Plenary Room #P1 Welcoming Remarks from the BC Academic Health Science Network and BC SUPPORT Unit Stirling Bryan, Danielle Lavallee, Minnie Downey
9:05-9:45	Plenary Room #P1 Moderator: Dee Taylor Keynote presentation #1 Title: <i>Person-oriented research from an Indigenous perspective</i> Christopher Horsethief
9:45-10:00	Q&A lead: Danielle Lavallee
10:00-10:05 (Break) 10:05-10:30 (Networking)	Break and Networking Sessions: Regional Centres Come have an informal chat with staff from the Unit's Regional Centres, and learn what's going on in the region. Room #AMN1: Fraser Regional Centre; Moderator: Richard Sobel Room #AMN2: Interior Regional Centre; Moderator: Wendy Petillion Room #AMN3: Island Regional Centre; Moderator: Taylor Hainstock Room #AMN4: Northern Regional Centre; Moderator: Tina Strudsholm, Rachael Wells, Julia Bickford Room #AMN5: Vancouver Regional Centre; Moderator: Larry Mroz, Lynne Feehan
10:30-11:30	Breakout Room BO1a

	<p>Breakout session #1a: Panel Presentation BC SUPPORT Unit Methods Clusters: What progress? What successes? Host: Lynne Feehan Recorded presentation Danielle Lavallee, Nick Bansback, Kim McGrail, Linda Li, Erin Michalak, Rick Sawatzky, Hubert Wong, Amber Hui</p>
	<p>Breakout Room BO1b Breakout session #1b: Panel Presentation Host: Andrea Burrows A Pandemic Pivot – Patient-Oriented Research in Mental Health during COVID-19</p>
	<p>Breakout Room BO1c Breakout session #1c: Oral Presentations: Coordination of Care Host: Michelle Smith</p> <ul style="list-style-type: none"> • 10:30-10:45 1c1: Can a patient/family-oriented discharge process improve the patient and provider experience of discharge from hospital? • 10:45-11:00 1c2: Coming of Age as a Pathway towards Wellness for Urban Indigenous Youth in Care
	<p>Breakout Room BO1d Breakout session #1d: Oral Presentations: Digital Engagement Host: Jason Curran</p> <ul style="list-style-type: none"> • 10:30-10:45 1d1: Personal Health Records: Contrasting Views of Rural Patients and Providers • 10:45-11:00 1d2: Bridging the Digital Divide: A scoping review to understand the barriers and facilitators youth face in accessing digital mental health technology • 11:00-11:15 1d3: Integrating Patient-Centered Measurement into Team-based Care Workflow
	<p>Breakout Room BO1e Breakout session #1e: Panel Presentation Host: Kim Peake and/or Sage Runner xaxqanaᑦ ?itkiniᑦ (Many Ways of Working Together): Sharing Lessons Learned through Community-Driven, Culturally-Informed Co-Learning and Co-Creation of Knowledge</p>
	<p>Breakout Room BO1f Breakout session #1f: Panel Presentation Host: Larry Mroz Learning, unlearning and relearning in patient-oriented research: A panel discussion</p>
	<p>Breakout Room BO1g Breakout session #1g: Skill-building workshop Host: Colleen McGavin Amplifying and Engaging with Patient Voice Using Recorded Audio as a Knowledge Translation Tool - Podcasts and Beyond</p>
11:30-1:00	Sessions with Poster Presenters (see details below)
1:00-2:00	<p>Plenary Room #P1 Plenary Session #2: What considerations should be reflected on in LGBTQ2S+ POR? Host: Marilyn Parker</p>

	<p>Moderator: Beverley Pomeroy Panelists: Jessy Dame, Nathan Lachowsky, Rowdy Reeves, Leo Rutherford, Travis Salway Q&A support: Larry Mroz & Alia Januwalla</p>
<p>2:00-2:05 (Break) 2:05-2:30 (Networking)</p>	<p>Break and Networking Sessions: Hallway Chats Come and have an informal virtual hallway chat with moderators on POR topics they've identified. All are welcome to all chats. Room #PMN1: Patient Partners Meet and Greet; Moderator: Anni Rychtera Room #PMN2: Patient Partners in Clinical Trials; Moderator: Alison Orth Room #PMN3: After initial recruitment – what strategies have you used to support sustainable engagements?; Moderator: Tina Strudsholm Room #PMN4: TBA; Moderator: Larry Mroz Room #PMN5: Room #PMN6: Room #PMN7: Room #PMN8: Room #PMN9: Room #PMN10:</p>
<p>2:30-3:30</p>	<p>Breakout Room BO2a Breakout session #2a: Oral Presentations: Patient Engagement Host: Marilyn Parker</p> <ul style="list-style-type: none"> • 2:30-2:45 2a1: <i>The Tapestry Project: Methods for Supporting Diverse Patient Engagement in Research in a Diverse World</i> • 2:45-3:00 2a2: <i>Patient Experience and Outcomes Surveys for Kootenay Boundary Primary Care Network Implementation</i> • 3:00-3:15 2a3: <i>Stronger muscles start with stronger partnerships: Evaluating the patient engagement process using the Patient Engagement In Research Framework</i> • 3:15-3:30 2a4: <i>Measurement properties of the short-form Patient Engagement In Research Scale (PEIRS)</i>
	<p>Breakout Room BO2b Breakout session #2b: Oral Presentations: Exemplar Projects of Patient-Oriented Research Host: Andrea Burrows</p> <ul style="list-style-type: none"> • 2:30-2:45 2b1: <i>EmPOwER: Engaging persons with cerebral venous thrombosis for meaningful outcomes and peer support</i> • 2:45-3:00 2b2: <i>Working with research patient partners in conducting MRI study on Myalgic Encephalomyelitis: selection and set up of the functional MRI task</i> • 3:00-3:15 2b3: <i>What Happened to Me: Theatre-based Knowledge Translation for Changing Childbirth in BC</i>
	<p>Breakout Room BO2c Breakout session #2c: Oral Presentations: Public Health Host: Jason Curran</p> <ul style="list-style-type: none"> • 2:30-2:45 2c1: <i>Rural Community Responses to COVID-19 in British Columbia</i> • 2:45-3:00 2c2: <i>What Is Missing from "Patient-Oriented Research?" A View from Public Health Systems and Services Research</i>

	<ul style="list-style-type: none"> 3:00-3:15 2c3: <i>Client engagement with iOAT (Injectable Opioid Agonist Treatment) sites before and during the COVID-19 pandemic</i>
	<p>Breakout Room BO2d Breakout session #2d: Panel Presentation Host: Larry Mroz <i>Connecting Experience to Research: A review of different approaches to patient engagement in BC</i></p>
	<p>Breakout Room BO2e Breakout session #2e: Panel Presentation Host: Dee Taylor <i>“Water is at the Heart”: Indigenizing Patient-Oriented Research to explore how Indigenous women living with HIV understand and support their health</i></p>
	<p>Breakout Room BO2f Breakout session #2f: Panel Presentation Host: Michelle Smith <i>Centering Lived Expertise and Equity in a Program of Research</i></p>
	<p>Breakout Room BO2g Breakout session #2g: Panel Presentation Host: Lynne Feehan The Foundry Project:</p> <ul style="list-style-type: none"> 2:30-2:45 <i>The Experience Project: Centering the voices of youth with lived experience to improve evidence-informed care</i> 2:45-3:00 <i>Improving Treatment Together: Evaluating Youth Engagement in Co-Designing and Informing Health Services Interventions for Youth Who Use Opioids</i> 3:00-3:15 <i>Understanding Experiences and Needs of Parents and Caregivers of Youth Who Use Opioids</i> 3:15-3:30 <i>ED2Foundry: Building a partnership between the emergency department and community health services for youth and young adults with mental health and substance use care needs</i>
	<p>Breakout Room BO2h Breakout session #2h: Panel Presentation Moderator: Danielle Lavallee Host: Amber Hui Methods Matters:</p> <ul style="list-style-type: none"> <i>Preliminary Validation Results for the Valuation of Lost Productivity Questionnaire for Caregivers</i> <i>The Peer Models Network</i> <i>Using Face-to-face and Virtual Deliberative Dialogue to Develop Consensus in Patient-Oriented Research</i> <i>Development of the Valuation of Lost Productivity Questionnaire for Caregivers</i> <i>Patient Oriented Predictive Modelling of Healthcare Utilization (POPMHU): Developing a Shared Language through a Collaborative Team Wiki Page</i> Q&A
3:30-4:30	<p>Plenary Room #P1 Plenary Session #3: <i>POR and Health Technology</i></p>

	<p>Host, Q&A support: Annie Moore Moderator: Paul Burgener <i>How do we engage people around integrating technology into healthcare? How do we use technology to engage people in patient-oriented research?</i> Beth Bourke, Fred Cameron, Dennis Hore, Christopher Horsethief, Sean Spina, Bruce Wallace</p>
4:30-4:45	<p>Plenary Room #P1 Moderator: Dee Taylor Closing ceremony Elder Roberta Price</p>

Poster Session 11:30-1:00

Poster presenters will be available to discuss their posters; see the detailed program for Zoom rooms.

First Author Name	Poster Title
Riley Bizzotto	Culturally Safe Patient-Reported Experience Measurement (PREMs) to Improve Quality of Care Among Indigenous Peoples in BC
Jennifer Brown	Exploring Conflict and Compensation in Patient-oriented Research: A scoping review
Jennifer Davis	Patient-Reported Outcome Measures (PROMs) to Support Adherence to Falls Prevention Clinic Recommendations: A Qualitative Study
Erin E. Donald	Towards equity-informed care: A co-development process for meaningful patient-reported evaluation of care for persons experiencing structural vulnerability and chronic illness
Vanessa Fong	A patient-oriented approach to examining the meaning of family quality of life: A cross-cultural comparison of Korean immigrant families and Canadian families of autistic children
Tsion Gebremedhen	Understanding research participation experiences among persons identifying as African, Caribbean, and Black in the Greater Vancouver Area
Josie Geller	Lessons Learned in Tertiary Mental Health Treatment: Patient Experiences of Virtual Care during the COVID-19 Pandemic
Taylor Hainstock	Strengths and Challenges of Virtually Soliciting Feedback On Study Materials
April Hards	Rural citizen-patient developed resources to support rural women in the post-partum period: A feasibility study of community engagement
Jill Hidalgo	Promoting Self-Management: Addressing the Educational Needs of New Hemodialysis Patients
Lillian Hung	Hum along with the silent disco headphones: lessons learned in implementing the headphone program in a hospital unit
Alanna Koopmans	Patient-Oriented Predictive Modelling of Healthcare Utilization (POPMHU): An Undergraduate Student's Experience and Insights with a Patient-Oriented Research Approach
Jude Kornelsen	Fostering Meaningful Rural Citizen Patient Partner Involvement in Research on Costs of Travelling for Care
Jim Mann	Flipping Stigma on its Ear: People with Dementia Doing Action Research
Moira McMillan	Patient Partner Input for Research into Northwestern BC Medical Travel
Heather Noga	Piloting Digital Storytelling for Endometriosis and Painful Sex: Ethical Considerations and Emotional Impact
Graham Pollock	KidneyLink and KidneyPro: Online resources to enhance patient engagement in kidney research
Ashmita Rai	Involving Patients, Family, and Caregivers in Policy for Integration through Primary Health Care Teams

Richard Sawatzky	Quality of life assessments to support person-centred healthcare for older adults living with frailty and their family caregivers: Development of knowledge translation resources
Craig Settee	Wabishki Bizhiko Skaanj: A learning pathway to foster better Indigenous cultural competence within Canadian health research